

Thank you for purchasing our quality products! We proudly stand behind every item we sell and we want you to be completely satisfied. **Any customer can return any item, for any reason, at any time***.

Return Conditions:

- DO NOT return damaged items. We will replace damaged items free of charge!
- All items should be unused, in brand new condition, and returned in the original packaging.
- You are responsible for the shipping charges to return the product. You may use any shipping carrier to return the products. We recommend using FedEx or UPS so you can track your return.
- Your product refund will be issued to the payment method used to make the original purchase.
- Your original shipping and handling charges are not refundable. We will refund your original shipping and handling charges if you are exchanging an item. You must include exchange order number below.
- Failure to follow these conditions will result in a reduced refund.
- * Customized / Engraved Items are NOT refundable. Do not return customized / engraved items.

Return Procedure:

1. Print this form out, complete all information below, and include with the return. If possible, make a copy of your order invoice and include it with the return.

Original Order Number: _____

Customer Name: _____

Item Description	Quantity Returned	Reason Returned
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

If Exchanging, New Order Number: _____

2. Ship the products to this address (pack all items carefully to prevent damages):

Quick Candles/Save-On Crafts
Returns Department
106 Prosperity Blvd.
Piedmont, SC 29673

3. Allow five business days after we receive your return for your refund to be processed. We will confirm your refund details via email after it is processed. Thank you.